



**NEWS RELEASE
FOR IMMEDIATE RELEASE**
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Austin Utilities Announces Advancement

AUSTIN, Minn. August 1, 2023 - Austin Utilities today announced the advancement of Michelle Orozco to Customer Service Supervisor.

“Congratulations to Michelle on her advancement,” Mark Nibaur, General Manager said. “We look forward to her leadership.”

Orozco began her Austin Utilities’ career in August 2016 as Customer Service Representative. She was promoted to Customer Account Representative in May 2021. During her career at Austin Utilities, Michelle has been involved with enhancing digital customer communications, participating in current advanced meter infrastructure projects, and electric and natural gas rate analyses. She is also a member of the marketing committee at Austin Utilities.

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Austin Utilities is a municipal utility serving approximately 12,300 electric customers, 10,300 natural gas customers, and 9,000 water customers. Their mission is to offer utility products and services in a safe, reliable, and responsible manner in order to enhance the quality of life in our community. Austin Utilities’ Board of Commissioners are elected by the consumer-owners of Austin to represent their best interest. For more information on Austin Utilities visit their website at www.austinutilities.com.